

## SCHEDULING EVENTS FOR AN ITINERARY USING AGENTS

### ABSTRACT OF THE DISCLOSURE

Building an itinerary includes receiving consumer descriptors at a consumer agent operating on behalf of a consumer. Recommended services are identified from a number of services using a service agent operating as a service finder. The  
5 recommended services are identified in accordance with the consumer descriptors. A timeline and the recommended services are presented. The following is repeated until a selection of service offerings has been completed in order to build an itinerary of events: determining a selection of a service offering of the recommended services as an event for the itinerary; indicating available times of the selected service offering;  
10 and determining a selection of an available time of the selected service offering.